




**GREGORY D. TOTTE**  
**District Attorney**

**NEWS RELEASE**

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Contact: Christine Mitchell  
Title: Consumer/Environmental Specialist  
Telephone: (805) 662-1750  
E-mail: Christine.Mitchell@ventura.org

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**Public Service Announcement about Consumer Mediation Services**

*VENTURA, California* – District Attorney Gregory D. Totten wants to remind the public about the free consumer mediation service provided by the District Attorney’s Office. This service may be especially beneficial to consumers during the current public emergency, as all small claims court cases are suspended at this time.

The staff of the Consumer Mediation Unit attempts to resolve disputes between businesses and consumers by working with the parties to reach a mutually agreed upon resolution. Mediations are conducted by telephone, email and correspondence. Information obtained during the mediation process is kept confidential. While neither party is bound to accept an offer to settle a case, the goal is to reach an agreement that is acceptable to all parties.

If you are interested in pursuing mediation in a small claims matter, please call (805) 654-3110 (west county) or (805) 306-7930 (east county) for additional information.

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The Ventura County District Attorney’s Office is the public prosecutor for the county’s 850,000 residents. The office employs approximately 280 employees including attorneys, investigators, victim advocates, and other professional support staff who strive to seek justice, ensure public safety, and protect the rights of crime victims.

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